

TERMS AND CONDITIONS OF 12th WFC GLOBAL EDUCATION CONFERENCE PARTICIPATION

These are the terms and conditions (the “Agreement”) governing your participation in the WFC Global Education Conference 2024 (the “Conference”). By registering for the Conference, you agree to these terms, which form a binding legal contract between the World Federation of Chiropractic, registered office 2 St. Clair Avenue West (18th Floor), Toronto, Ontario M4V 1L5 Canada (“WFC” or “Event Organizer”), and the registered Participant (“you” or “Participant”). If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and conditions and accepts them. By completing the registration on behalf of another individual, you are warranting that you have made the Participant aware of these terms and accept these terms.

The Conference will take place October 30 – November 2, 2024, and will be offered wholly via in-person attendance.

1. Participant Requirements

1.1 Access. Your payment and registration entitle you to attend the Conference, for which you have registered. Any other costs associated with your attendance shall be borne solely by you, and WFC shall have no liability for such costs.

1.2 Use of Likeness. By participating in the Conference, you acknowledge and agree to grant WFC the right to record, film, live stream, photograph, or capture your likeness in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to WFC includes, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use or disseminate the media.

1.3 Conference Content. You acknowledge and agree that the Event Organizer, reserves the right to change any and all aspects of the Conference, including but not limited to, the Conference name, themes, content, program, speakers, performers, hosts, moderators, venue, and time.

2. Prohibited Conduct

2.1 Limitations on Use. By registering for the Conference, you agree not to sell, trade, transfer or share any access link and/or code and/or registration unless the Event Organizer grants such transfer. By registering for the Conference, you agree not to share, sell or trade your access. If WFC determines that you have violated this policy, WFC may cancel your registration and retain any payments made by you.

2.2 Disruptive Conduct. You acknowledge and agree that WFC reserves the right to remove you from the Conference if, in its sole discretion, the WFC determines that your participation or behavior creates a disruption or hinders the smooth running of the Conference or the enjoyment of the Conference content by other attendees.

2.3 Recording, Live Streaming, and Videotaping. Participants may not record or broadcast audio or video of sessions at the Conference.

2.4 Unethical/Non-Compliant Business Practices. WFC reserves the right to deny participation to anyone who engages in or is reputed to engage in unethical or non-compliant business practices.

2.5 In addition to the requirements and prohibitions outlined in this Section 2, WFC may also exclude any prospective participant from registering for or participating in the Conference at WFC’s sole discretion.

3. Fees and Registration

3.1 Payment. The payment of the applicable fee for the Conference is due prior to registration. In the absence of evidence of payment for registration, the WFC may refuse access to the Conference and shall have no liability in that regard.

3.2 The Participant (or any institution registering on behalf of the Participant) authorizes the Conference registration office to charge their credit card the grand total amount plus a 2% administration fee, which shall be payable in US dollars.

3.3 All Participants acknowledge that the WFC is not responsible for foreign currency exchange rates and transaction fees charged by their credit card provider.

3.4 All refunds due to cancellation will incur 2% of the grand total and the refund will be processed after the close of the event.

4. Cancellation and Quality Assurance

4.1 WFC strives to provide you with the best possible experience. As speakers are confirmed months before the Conference, some speaker changes or topic changes may occur in the program. WFC is not responsible for speaker changes but will work to ensure a comparable speaker is located to participate in the program.

4.2 Cancellations are subject to the entire Conference fee.

*Cancellations received by August 15, 2024 will be eligible for a full refund less 2% administrative fee.

*Cancellations received between August 16, 2024 and Oct 1, 2024 will be eligible for a 50% refund less 2% administrative fee.

*Cancellations received after October 1, 2024 are non-refundable.

*By close of business Eastern Time (ET).

4.3. Please note that you are still responsible for payment if you do not cancel and do not attend the Conference. In no circumstances shall WFC be obligated to refund all or a portion of the registration fee.

4.4 If WFC is prevented from carrying out its obligations as it pertains to the Conference you registered for as a result of any cause beyond its control, or such Conference cannot be held in any other format because of a software or hosting platform issue, or due to acts of God, strikes, labor disputes, government requisitions, restrictions or war or apparent act of war, terrorism, disaster, civil disorder, epidemic or pandemic, curtailment or restriction on transportation facilities, or any other comparable calamity, casualty or condition (collectively a "Force Majeure") WFC shall have the right to immediately terminate the affected Conference without liability and shall be relieved of any or all obligations to the Participant. If the Conference is terminated due to a Force Majeure occurrence before the first day of the Conference, then WFC will reschedule the affected Conference, and your registration fee will be applied to the rescheduled Conference.

5. Conference Registration Confirmation

5.1 Once you have completed your registration, you will receive a registration confirmation by email. Please ensure that your valid email is entered correctly on the registration form. Be sure to check your junk email folder in case any Conference-related emails are caught by spam filters.

5.2 You will receive essential information for registered attendees electronically at the email address provided by you on your registration form.

5.3 In addition, you will also be added to the Conference participant list for notifications of future WFC Global Education Conferences or meetings.

5.4 If you would like to opt-out of any of these benefits, a link is provided in each email to provide the ability to opt-out.

6. Your Privacy Is Important to Us

Introduction

This Notice explains how the World Federation of Chiropractic ("WFC") collects and processes your Personal Data. Each time you use our WFC Global Conference website, registration site, and Conference Platform, the current version of this Notice will apply. Accordingly, whenever you use our sites, you should check the date of this Notice (which appears at the top) and review any changes since the last version.

This Notice is applicable to all WFC Site visitors, registered users, and all other users of our WFC Sites. "Personal Data" is any information that enables us to identify you, directly or indirectly, by reference to an identifier such as your name, identification number, location data, online identifier, or one or more factors specific to your physical, physiological, genetic, mental, economic, cultural or social identity.

By visiting the Conference website, registration site, and Conference platform (the “Sites”), you acknowledge that you have read and understood the processes and policies referred to in this Notice.

How to contact us

If you have any questions or concerns about this Notice, please contact the WFC registration office via educationconference@wfc.org.

HOW WE COLLECT PERSONAL DATA

Personal Data that you give us

We may collect and process the following Personal Data:

- Contact information, which you provide when corresponding with us by phone, email, or otherwise. This includes information you provide when you participate in discussion boards or other social media functions on our Site and when you report a problem with our Site. The information you give us may include your name, address, email address, phone number, financial information, and/or credit card information.
- Due payment information, including financial information such as credit/debit card and account numbers used to process your Conference ticket registration and/or sponsorship payment.
- Purchase information relating to purchases of delegate passes and Conference participation, either in-person or via our Site. Purchase information will include financial information as well as information concerning the content and time of the purchase.

Personal data we collect from you

Concerning each of your visits to the Site, we will automatically collect the following information:

Technical information, including the Internet protocol (IP) address used to connect your computer or device to the internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.

Information about your visit, including pages you viewed or searched for, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), methods used to browse away from the page, and any phone number used to call our registration office, and location information.

Personal Data we collect from others

We may receive information about you from publicly available and third-party databases or services that provide information about businesspeople that we believe will help us identify provide products and services that may be of interest to you. We will obtain your consent before contacting you if required by the law of the country in which you are located.

Non-Personal Data

We collect information that is sent to us automatically by your web browser, and we may use this information to generate aggregate statistics about visitors to our Site, including, without limitation:

- IP addresses
- Browser type and plug-in details
- Device type (e.g., desktop, laptop, tablet, phone, etc.)
- Operating system
- Local time zone

We may use non-Personal Data for various business purposes such as providing customer service, fraud, market research, and improving our Site. Please check your web browser if you want to learn what information your browser sends or how to change your settings.

How we use your Personal Data

We will only process your Personal Data, including sharing it with third parties, where (1) you have provided your consent which can be withdrawn at any time, (2) the processing is necessary for the performance of a contract to which you are a party, (3) we are required by law, (4) processing is necessary to protect your vital interests or those of another person, or (5) processing is necessary for the purposes of our legitimate commercial interests, except where your rights and interests override such interests.

Personal Data that you give us

We may use Personal Data that you provide directly to us for the following purposes:

- to carry out our obligations arising from your Conference registration or any other contract entered into between you and us and to provide you with the information, products, and Conference registration services that you request from us;
- to organize Conference you have purchased or registered for, and to provide you with information, and other materials, relating to the content of the Conference, the speakers, sponsors, and other attendees;
- to provide our newsletter and other publications, provided you have given your consent;
- to respond to your questions and provide related Conference registration services;
- to provide you with information about other WFC events, products and services we offer that are similar to those that you have already purchased, provided you have not opted-out of receiving that information;
- to provide you, or permit selected third parties to provide you, with information about Conference, products or services we feel may interest you, provided you have given your consent;
- to transfer your information as part of a merger or sale of the business;
- to notify you about changes to our Conference; and
- to ensure that content from our Site is presented most effectively for you and your computer.

Information we collect about you

We will use Personal Data that we have collected about your use of our Site:

- to administer our Site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to improve our Site to ensure that content is presented most effectively for you and your computer; as part of our efforts to keep our Site safe and secure;
- to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you; and
- to make suggestions and recommendations to you and other users of our Site about goods or services that may interest you or them.

Personal Data we receive from other sources

We will combine this information with the information you give to us and the information we collect about you. We will use this information and the combined Personal Data for the purposes set out above (depending on the types of information we receive).

When we share and who can access your Personal Data

We may share your Personal Data for the purposes described in this Notice with:

- a member of our organization
- partners, suppliers, and sub-contractors, for the performance of obligations arising from your Conference registration, or any other contract we enter into with them or you or to provide you with the information, products, and Conference registration services that you request from us
- analytics and search engine providers that assist us in the improvement and optimization of our Site
- trusted third-party companies and individuals to help us provide, analyze, and improve the Site and our Conference registration services (including but not limited to data storage, maintenance services, database management, web analytics, and payment processing)

- in the Conference that we sell or buy any business or assets, in which case we will disclose your Personal Data to the prospective seller or buyer of such business or assets
- if WFC or substantially all of its assets are acquired by a third party, in which case Personal Data held by it about its customers will be one of the transferred assets. We will only transfer your Personal Data to trusted third-parties who provide sufficient guarantees regarding the technical and organizational security measures governing the processing to be carried out and who can demonstrate a commitment to compliance with those measures.

Selling or renting your Personal Data

We will never sell or rent your Personal Data to third parties without your opt-in consent.

Security

Although we use security measures to help protect your Personal Data against loss, misuse, or unauthorized disclosure, we cannot guarantee the security of information transmitted to us over the internet.

All information you provide to us is stored on secure servers.

Any payment transactions will be encrypted using SSL technology.

How long we store your Personal Data

We will store your Personal Data in a form which permits us to identify you for no longer than is necessary for the purpose for which the Personal Data is processed. We may retain and use your Personal Data as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements and rights, or if it is not technically reasonably feasible to remove it. Consistent with these requirements, we will try to delete your Personal Data quickly upon request.

Retention

We will retain your information for as long as your account is active or as needed to provide you with our Site. If you wish to cancel your account or request that we no longer use your information to provide you service, please contact us via the WFC registration office: educationconference@wfc.org. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. We maintain one or more databases to store your Personal Data and may keep such information indefinitely.

Cookies and Do Not Track policy

We use cookies for anonymous tracking data.

Links to third-party sites and services

Our Sites may contain links to third-party websites, applications, and services not operated by us. These links are provided as a service and do not imply any endorsement by us of the activities or content of these sites, applications, or services nor any association with their operators. WFC is not responsible for any third-party privacy policies or practices, including websites or services directly linked to our Service. We encourage you to review the privacy policies of any third-party site that you link to our Service.

YOUR RIGHTS

Correction and removal

If any of the information that we have about you is incorrect, or you wish to have information (including Personal Data) removed from our records, you may do so by contacting us via the WFC registration office: educationconference@wfc.org.

Opting out

Additionally, if you prefer not to receive marketing messages from us, please click on the unsubscribe link within any marketing message that you receive.

Request access to your Personal Data: You may have the right to request access to any Personal Data we hold about you as well as related information, including the purposes for processing the Personal Data, the recipients

or categories of recipients with whom the Personal Data has been shared, where possible, the period for which the Personal Data will be stored, the source of the Personal Data, and the existence of any automated decision making.

Request correction of your Personal Data: You may have the right to obtain without undue delay the rectification of any inaccurate Personal Data we hold about you.

Request erasure of your Personal Data: You may have the right to request that Personal Data held about you is deleted.

Object to processing your Personal Data: You may have the right to prevent or restrict your Personal Data processing.

Request restriction of processing your Personal Data Request transfer of your Personal Data: You may have the right to request personal data transfer directly to a third party where this is technically feasible.

Changes to this Notice

If we make any material changes to this Notice or the way we use, share or collect personal data, we will notify

you by revising the “Effective Date” at the top of this Notice, prominently posting an announcement of the changes on our Site, or sending an email to the email address you most recently provided us (unless we do not

have such an email address) prior to the new policy taking effect.

Any changes we make to this Notice in the future will be posted on this page and, where appropriate, notification sent to you by email. Please check back frequently to see any updates or changes to this Notice.

7. Intellectual Property

7.1 All intellectual property rights in and to the Conference, the Conference content, and all materials distributed at or in connection with the Conference are owned by WFC or the Conference sponsors or speakers presenting at the Conference. You may not use or reproduce or allow anyone to use or reproduce any trademarks or other trade names appearing at the Conference, in any Conference content, or in any materials distributed at or in connection with the Conference for any reason without the prior written permission of WFC.

7.2 For the avoidance of doubt, nothing in this Agreement shall be deemed to vest in you any legal or beneficial right in or to any trademarks or other intellectual property rights owned or used under license by WFC or any of its affiliates; nor does this Agreement grant to you any right or license to any other intellectual property rights of WFC or its affiliates, all of which shall at all times remain the exclusive property of WFC and its affiliates.

8. Disclaimer of Warranties, Limitation of Liability

8.1 WFC gives no warranties in respect of any aspect of the Conference, or any materials related thereto or offered at the Conference and, to the fullest extent possible under the laws governing this Agreement, disclaims all implied warranties, including but not limited to warranties of fitness for a particular purpose, accuracy, timeliness, and merchantability. The Conference is provided on an “as-is” basis. The views, opinions, and positions expressed by the speakers, attendees, or sponsors at the Conference are theirs alone and do not necessarily reflect the views, opinions, or positions of WFC or any employee thereof. Conference makes no representations as to accuracy, completeness, timeliness, suitability, or validity of any information presented by speakers, attendees, or sponsors of the Conference and will not be liable for any errors, omissions, or delays in this information or any losses, injuries or damages arising from its display or use. WFC does not endorse and expressly disclaims all liability relating to any of the products or services provided by speakers, attendees, or sponsors.

8.2 Except as required by law, neither WFC nor its Board Members, Professional Conference Organiser, agencies, employees, officers and partners shall be liable for any direct, indirect, special, incidental, or consequential costs, damages, or losses arising directly or indirectly from the Conference or other aspect related thereto or in connection with this Agreement.

8.3 The maximum aggregate liability of Conference for any claim in any way connected with, or arising from, the Conference or this Agreement, whether in contract, tort, or otherwise (including any negligent act or omission), shall be limited to the amount paid by you to WFC under this Agreement.

9. Miscellaneous

WFC's failure to exercise any right provided herein shall not be deemed a waiver of any further rights hereunder. WFC shall not be liable for any failure to perform its obligations hereunder where such failure results from any cause beyond WFC's reasonable control. If any provision of this Agreement is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect and enforceable. This Agreement is not assignable, transferable, or sub-licensable by you except with WFC's prior written consent. A party that substantially prevails in an action brought under this Agreement is entitled to recover from the other party its reasonable attorneys' fees and costs. Both parties agree that this Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements, communications, and other understandings relating to the subject matter of this Agreement and that all modifications must be in a writing signed by both parties, except as otherwise provided herein. No agency, partnership, joint venture, or employment is created as a result of this Agreement, and you acknowledge that you do not have any authority of any kind to bind WFC in any respect whatsoever.